MHHS PROGRAMME
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #31 – 24 November 2026

Version 1.0

MHHS-DEL4706

Agenda

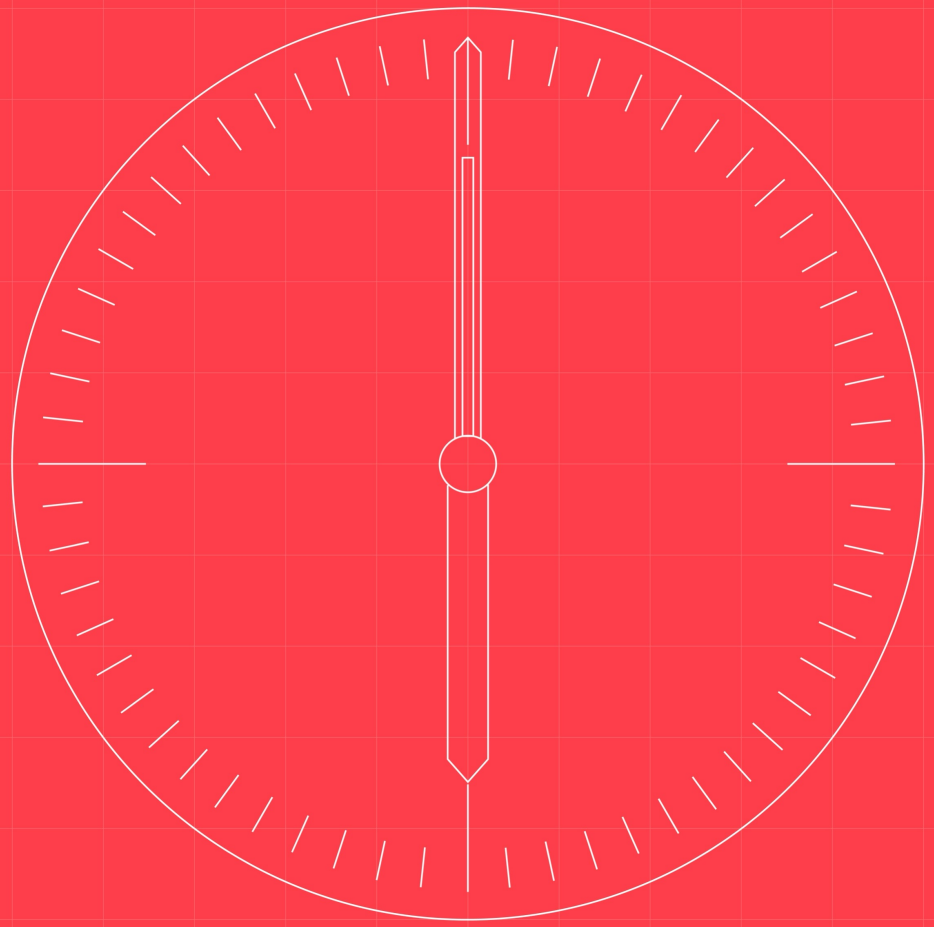
#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		2
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Chair & Secretariat	14:30-14:35 5 mins	4
3	Forward Look: Programme Milestone Planning	Update on key information for decisions related to M15 and M16	Information	Programme (Stuart Scott)	14:35-15:05 30 mins	5
4	Programme Milestones related to MCAG	Seek approval of milestones related to M15 and M16	Decision	Programme	15:05-15:15 10 mins	18
5	M15 Update	A summary of the latest M15 updates discussed at the previous MWG, plus any wider Migration updates	Information	Programme (Nicola Farley & Joe Grisley)	15:15-15:35 20 mins	22
6	M16 Update	A summary of the latest M16 updates discussed at the previous STEG, plus any wider M16 updates	Information	Programme (Stuart Scott)	15:35-15:55 20 mins	35
7	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15:55-15:55 0 mins	40
8	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15:55-15:55 0 mins	43
9	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAGs	Information	Chair & Secretariat	15:55-16:00 5 mins	46
	Appendix	*Appendix 1 – Migration Exclusions and Remediation Backlog*				

Headline Report and Actions

DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Chair & Secretariat

5 mins



Headline Report and Actions

1. Approval of the Headline Report from MCAG meeting held 27 October 2026.
2. Review outstanding actions (actions will be discussed by exception. Please review the action updates ahead of the meeting):

Area	Ref	Action	Owner	Due	Latest Update

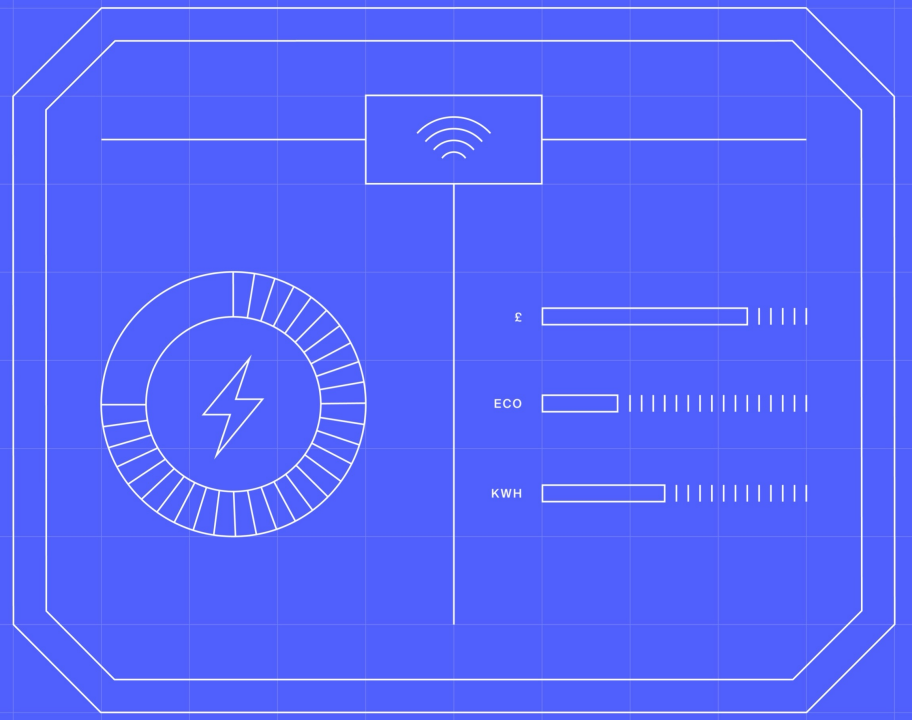
There are currently no open actions.

Forward Look: Programme Milestone Planning

INFORMATION: Update on key information for decisions related to M15 and M16

Programme (Stuart Scott)

30 mins



Look Ahead – Key Milestones Status on 17 November 2026

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-EL-0300	MCAG Approve Recommendation to Change to RF 4 Months Calendar	MCAG	23 March 2027	23 March 2027	SRO				17/11/2026: Activity On-track
T1-MI-7000	End of the 18-Month Baseline Migration Period and Completion of the MHHS Migration Plan (M15a)	PSG	07 May 2027	07 May 2027	CPT				17/11/2026: Activity On-track. New Milestone ID established (T1-MI-7000) for M15a as a result of CR067 approval and implementation
T1-MI-6000	Full transition complete (M15b)	PSG	07 May 2027	07 May 2027	CPT				17/11/2026: Activity On-track. Milestone ID remains but changed to M15b as a result of CR067 approval and implementation
T2-MR-0400	STEG May - M16 Checkpoint 2	MCAG	17 May 2027	12 May 2027	SRO				17/11/2026: Activity On-track. Milestone date proposed to move from 17/05/27 to 12/05/27 to align with the revised 2027 STEG calendar. Baseline date retained pending formal approval at MCAG
T2-EL-0100	eMCAG Approve Recommendation - Confirm M16 Date	MCAG	15 June 2027	15 June 2027	SRO				17/11/2026: Activity On-track. Milestone T2-EL-0100 renamed from 'MCAG Approve Recommendation - Confirm M16 Date' to 'eMCAG Approve Recommendation - Confirm M16 Date' and rebaselined from 18/06/27 to 15/06/27 following MCAG approval on 22/09/26, aligning with the revised Decision 3 governance
T1-EL-1000	Cut over to new settlement timetable (M16)	PSG	02 July 2027	02 July 2027	SRO				17/11/2026: Activity On-track

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

MHHS PROGRAMME
Industry-led, Elexon facilitated

M15 Acceptance Criteria

- Overview of initial discussions on the M15 acceptance criteria

Update

- At PSG on 4 November, the SRO recommended approval of CR067, which splits the M15 milestone into M15a and M15b.
- **Following PSG, Ofgem approved CR067 on 6th November 2026.**

Recap of CR067

- CR067 includes proposed updated M15 Acceptance Criteria (Draft v2.1), which show the likely scope and direction of the changes.
  - *DRAFT – M15 Acceptance Criteria document* is available here.
- The draft is indicative only. It does not form part of the CR and is subject to change.
- The criteria are being developed with industry through the Migration Working Group (MWG) and the Migration and Cutover Advisory Group (MCAG), alongside the CR.
- The initial draft is presented in the next slides. Any comments welcomed.

Next steps

- The Programme is reviewing the ***M15 Acceptance Criteria (Draft v2.1)*** document against the MCC reporting being developed using EES data provided by RECCo, to support the ***Supplier Migration Complete Criteria***.
- This is to ensure alignment and traceability to the definitions of Acceptable and Unacceptable MPAN states at M15 contained within the M15 Acceptance Criteria.
- A draft of this updated version following review will be shared for discussion and comment at the December MWG and MCAG.
- A formal industry consultation on the ***M15 Acceptance Criteria*** document is targeted for January 2027

Proposed M15a Acceptance Criteria

All criteria must be satisfied for M15a to be considered achieved. Programme to update on each criterion at MCAG.

#	Criterion	Key evidence required to demonstrate the Criterion has been met	Status
1	**No significant problems have blocked MHHS migration**	**No major Central System, Code Body or Programme issues prevented Suppliers completing migration within their 18-month Baseline Migration Period.** • No Central Party issue has caused a critical delay to any Supplier migration • Sufficient Migration Capacity has been made available to Suppliers, with daily Migration Thresholds managed in line with the Migration Framework. • MCC has met its obligations and SLAs within the Migration Framework	**In Progress**
2	**All Suppliers had a fair chance to migrate MPANs**	**MCC ran migration per the Migration Framework, giving every Supplier an equal opportunity to complete within the 18-month window** • Migration scheduling has complied with the Migration Schedule Fairness principle • Migration Plan update requests have been assessed in line with the Migration Framework principles and agreed where justified, taking account of circumstances outside Supplier control. • Any SRO exemption requests submitted after M14 and before M15 are resolved within the Migration Framework timelines	**In Progress**
3	**MCC can identify which Suppliers have met, and which have not met, the Supplier Migration Complete Criteria.**	**MCC reporting can accurately determine each Supplier's Migration Complete status at M15a, using EES data from RECCo.** • RECCo has delivered EES data to MCC within agreed timescales, enabling Supplier migration complete reporting. • MCC has been able to use EES reports to identify every Supplier with MPANs in Acceptable or Unacceptable status at M15.	**In Progress**
4	**Suppliers can request an SRO Exemption, if required**	**SRO Exemption process is established and available before the M15a decision point, applying only where circumstances beyond the Supplier's control make compliance impossible; affected MPANs must be stated.** • MCC has put in place processes to assess applications and recommend outcomes to MCAG and the SRO, and these have been approved through Programme governance.	**In Progress**
5	**Sanction for non-compliance can be enforced, if required**	**The Customer Acquisition Ban (sanction for Suppliers missing their migration complete deadline) is operationally ready to apply at M15a.** • Code Bodies, MCC, SRO and IPA, have demonstrated (e.g. through process testing) that the mechanisms are in place to execute the Customer Acquisition Ban sanctions in line with timings set out within the Migration Framework (i.e. if any Supplier MPID is non-complaint at M15a, Code Bodies will notify RECCo and RECCo will apply the registration block in CSS)	**In Progress**
6	**Decision-making governance in place to support decisions at this milestone**	**Decision-making structure and processes needed to reach and approve M15a are in place.** • Process defined and communicated across the Programme • Governance meetings diarised by MHHS Programme PMO	**In Progress**
	Note: The Programme confirms that there is no minimum threshold for the proportion of Suppliers that must have completed migration as a precondition for meeting the M15a Acceptance Criteria.		

Supplier Migration Complete Criteria

Post Approval of M15a

- The MCC will assess each Supplier's compliance with the obligation to complete migration by M15a on a Supplier MPID by Supplier MPID basis, with sanctions applying where a Supplier MPID is non-compliant.
- A Supplier is compliant only if all its registered MPANs are in an 'acceptable' state and none are in an 'unacceptable' state, subject to any approved SRO Exemptions.
- Criteria follow the same principles and process as the M15b Acceptance Criteria, but are applied per Supplier, per registered MPAN, across each of its MHHS Qualified Supplier MPIDs[1].

#	Criterion	Key evidence required to demonstrate the Criterion has been met	Status
1	**All MPANs exist in one of the 'acceptable' MPAN states**	**This means that all MPANs have been moved to one of the 'acceptable' MPAN states.** • MCC confirms, using EES data provided by RECCo, that all MPANs have been moved to one of the 'acceptable' MPAN states	**In Progress**
2	**No MPANs exist in any of the 'unacceptable' MPAN states**	**This means that no MPANs are in any of the 'unacceptable' MPAN states.** • MCC confirms, using EES data provided by RECCo, that no MPANs are in any of the 'unacceptable' MPAN states.	**In Progress**
	Note : *These criteria **apply on a per-Supplier MPID basis**, for each of their MHHS qualified Supplier MPIDs.* • *MPANs covered by an approved SRO Exemption are excluded from the M15a check.* • *Any other MPANs not in an 'acceptable' state make the Supplier MPID non-compliant with the obligation to complete migration by M15 and will result in a block on new customer registrations for that Supplier MPID at M15a.* • [1] All unqualified Supplier MPIDs had a ban on new customer acquisitions applied at M14		

Proposed M15b Acceptance Criteria

Relationship to M15a

- The achievement of M15b is driven by all Supplier MPIDs achieving the ***Supplier Migration Complete Criteria***.
- M15b will be achieved on the date of M15a if all Suppliers have met the ***Supplier Migration Complete Criteria*** at M15a.
  - If any Supplier has not, M15b will be achieved on the date MCC confirms that all remaining Suppliers have met the criteria.

All criteria must be satisfied for M15b to be considered achieved. Programme to update on each criterion at MCAG.

#	Criterion	Key evidence required to demonstrate the Criterion has been met	Status
1	**All MPANs exist in one of the 'acceptable' MPAN states**	**This means that all MPANs have been moved to one of the 'acceptable' MPAN states.** • MCC confirms, using EES data provided by RECCo, that all MPANs have been moved to one of the 'acceptable' MPAN states	**In Progress**
2	**No MPANs exist in any of the 'unacceptable' MPAN states**	**This means that no MPANs are in any of the 'unacceptable' MPAN states.** • MCC confirms, using EES data provided by RECCo, that no MPANs are in any of the 'unacceptable' MPAN states.	**In Progress**
3	**No data is being sent through legacy settlement for any settlement dates on or after M15b** ***Note** – Criterion is under review - wording reflects the current baseline version of the M15 Acceptance Criteria – To be discussed further as part of DEC MWG –* • ***Suggestion that this may be better as a post M15 Complete Elexon check, as Programme does not have visibility of this data or a way to monitor.***	**This means that no data is being processed through legacy settlement processes for any settlement dates on or after M15b. Whilst noting that post-M15b, legacy settlement reconciliation will continue to take place for a finite period for settlement dates prior to M15b.** • Elexon reporting confirms that no settlement data relating to settlement dates on or post-M15b has been submitted under legacy arrangements in the II settlement run, evidencing all legacy Data Aggregators are de-appointed.	**In Progress**
	***Note:** These criteria **apply on an industry-wide basis**, not on a per-supplier basis*		

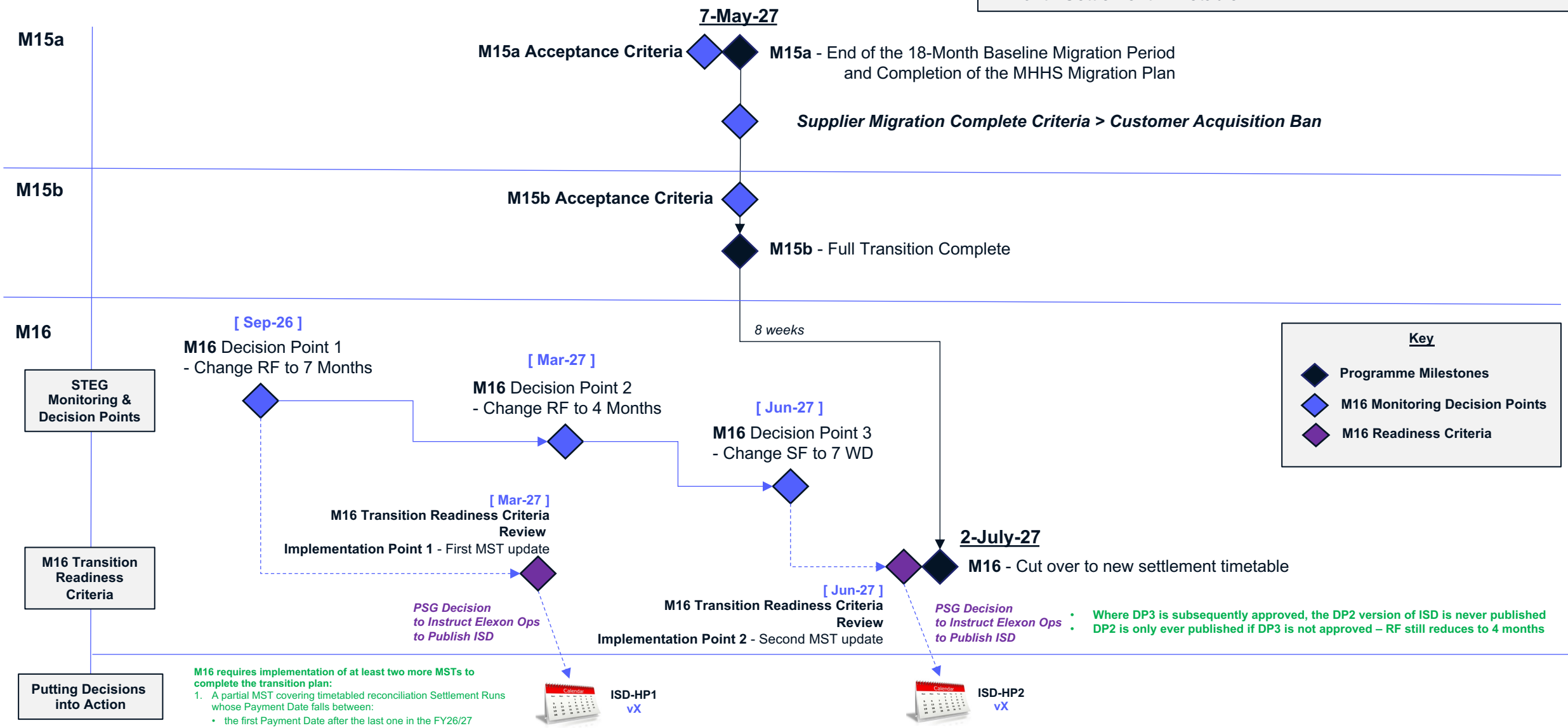
MHHS PROGRAMME
Industry-led, Elexon facilitated

M16 Planning

- **Overview of draft M16 Decision Making Choreography – linking M16 Decision Criteria, M16 Transition Readiness Criteria & Implementation of new MSTs**

Path To M16 – Key Decision / Acceptance Points

This diagram shows the steps required to achieve Milestone M16: moving from the legacy 14-month Settlement Timetable to the new 4-month Settlement Timetable.



M16 requires implementation of at least two more MSTs to complete the transition plan:

1. A partial MST covering timetabled reconciliation Settlement Runs whose Payment Date falls between:
   - the first Payment Date after the last one in the FY26/27 calendar. Earliest Payment Date - 09/04/2027, and
   - the Payment Date of the SF run for the SD immediately before the M16 baseline date. Latest Payment Date - 29/07/2027
2. A second MST covering Settlement Date / run combinations with Payment Dates following on from the first partial MST to the end of FY27/28.

MHHS PROGRAMME
Industry-led, Elexon facilitated

Document Classification: Public

Approved M16 – RF Decision Making Criteria – Document *MHHS-DEL4564* – Published 30 Jun 2026

Decision Point 1 *– Change RF to 7 Months*

APPROVED

2.1 Decision Criteria – Change RF to 7 Months

Reduction in RF to 7 months should be applied to the Settlement Timetable from the Settlement Date of 01 October 2026 onwards, if:

the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R3 to RF, This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown).; and

Migration Completion Level > 60% OR Migration Completion level between 50% and 60% with endorsement from MCAG following review of MCC Migration Completion assessment.

2.3 Decision Chorography

- Monitoring Data appropriate to the Decision Criteria will be presented to STEG.
- STEG will consider the monitoring data and apply the decision criteria.
- Where STEG deems the criteria have been met a recommendation will be passed to MCAG for approval of the relevant Settlement Calendar change.
- Where STEG deems the criteria have not been met, a recommendation to reject will be passed to MCAG for ratification.
- In addition, STEG will consider any shortfalls and will make a recommendation as to the soonest point the decision can be revisited with an expectation the criteria can successfully be met. This also will be passed to MCAG for approval.
- MCAG Approval will be scheduled to be no less than two weeks ahead of the first Settlement Day Impacted by the decision to allow appropriate industry notification processes to be undertaken.

Decision Point 2 *– Change RF to 4 Months* ***[March-27]***

2.2 Decision Criteria – Change RF to 4 Months

Reduction in RF to 4 months should be applied to the Settlement Timetable from the Settlement Date of 01 April 2027 onwards, if:

the settlement performance monitoring metric shows less than 1% change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R2 to RF. This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown); and

Migration Completion Level > 90% (noting this decision is taken later).

Decision Point 3 *– Change SF to 7 WD* ***[June-27]***

TBC – Further Discussion on this decision criteria at November & December STEGs

- ***Proposals presented for discussion***

+ M16 – Linked Decisions

- Change R1 to 30 WD
- Reduce DF to 20 months

Working towards

- **January ‘27 Consultation for the Decision Criteria**
- **February ‘27 recommendation for approval at MCAG**

MHHS PROGRAMME
Industry-led, Elexon facilitated

M16 Transition Readiness Criteria

- **Implementation Point 1** - First MST update
- **Implementation Point 2** - Second MST update

DRAFT - Proposed M16 Transition Readiness Criteria - Cut Over to New Settlement Timetable – 1 April 2027

Implementation Point 1 (IP1) – First MST update [Mar-27]. **Reduction of RF to 7 months for SD 1-Oct-26 onwards**. Programme to update each criterion via MCAG.

	Criterion	Key evidence required to demonstrate the Criterion has been met	Status
1	**There is confidence that all STEG monitoring data prerequisites have been met for a controlled cutover to the 7-month RF timetable from Settlement Date 1 October 2026.**	**Decision Point 1 approved** • Per STEG/MCAG criteria (MHHS-DEL4564): Final Reconciliation (RF) runs reduced to 7 months from Settlement Date (SD) 1 October 2026 onwards.	**Complete** • On 15-Sep-26, the MCAG confirmed that the Decision Point 1 criteria had been satisfied and granted approval.
2	**There is confidence that Elexon's Central Settlement Systems are ready for 7-month RF (from SD 1 Oct 2026)**	**Elexon provides a statement to confirm:** • All required systems, processes and operations teams ready to support all reduced run timelines defined under the published MST • All required BSC Code Changes have been identified, defined and implemented or scheduled before ISD go-live (1 Apr 2027) • All consequential changes to downstream operations (e.g. EMRS, CVA) identified have been successfully tested, implemented and are operationally ready • All Readiness 8 Assessment activities complete	**In Progress**
3	**Elexon has approved the new Master Settlement Timetable (MST), ready for ISD publication**	**Approval is contingent on the successful completion of Decision Point 1.** **Elexon provides a statement to confirm:** • Corrected 2025/26 and 2026/27 Master Settlement Timetables (MSTs) have been published in Industry Standing Data (ISD), ahead of any new MSTs needed to support M16 Transition. • New MST, which reduces RF Runs to 7 months, approved via SVG, with version number, publication and go-live dates set • MST content socialised, reviewed and validated with Programme and Industry before ISD publication • The SVAA Settlement Calendar in Market Domain Data (MDD) has been updated to align with the newly published MST	**In Progress**
4	**Decision-making governance in place for first stage of M16 Transition**	**The decision-making structure and processes needed to reach and approve M16 are in place.** • The process has been defined, approved through Programme governance and communicated across the Programme. • The MHHS Programme PMO has scheduled the required governance meetings.	**In Progress**

If all criteria are met, PSG will approve M16 Transition Readiness for the first partial MST.
The Programme then instructs Elexon Operations to publish the new MST per SVG approval, implementing the approved M16 Decision Point 1: Reducing RF Runs to 7 months from Settlement Date 1 October 2026

DRAFT - Proposed M16 Transition Readiness Criteria - Cut Over to New Settlement Timetable – 2 July 2027

Implementation Point 2 (IP2) – Second MST update [Jun-27]. Scope to be confirmed after Decision Points (DP) 2 & 3. Programme to update each criterion via MCAG.

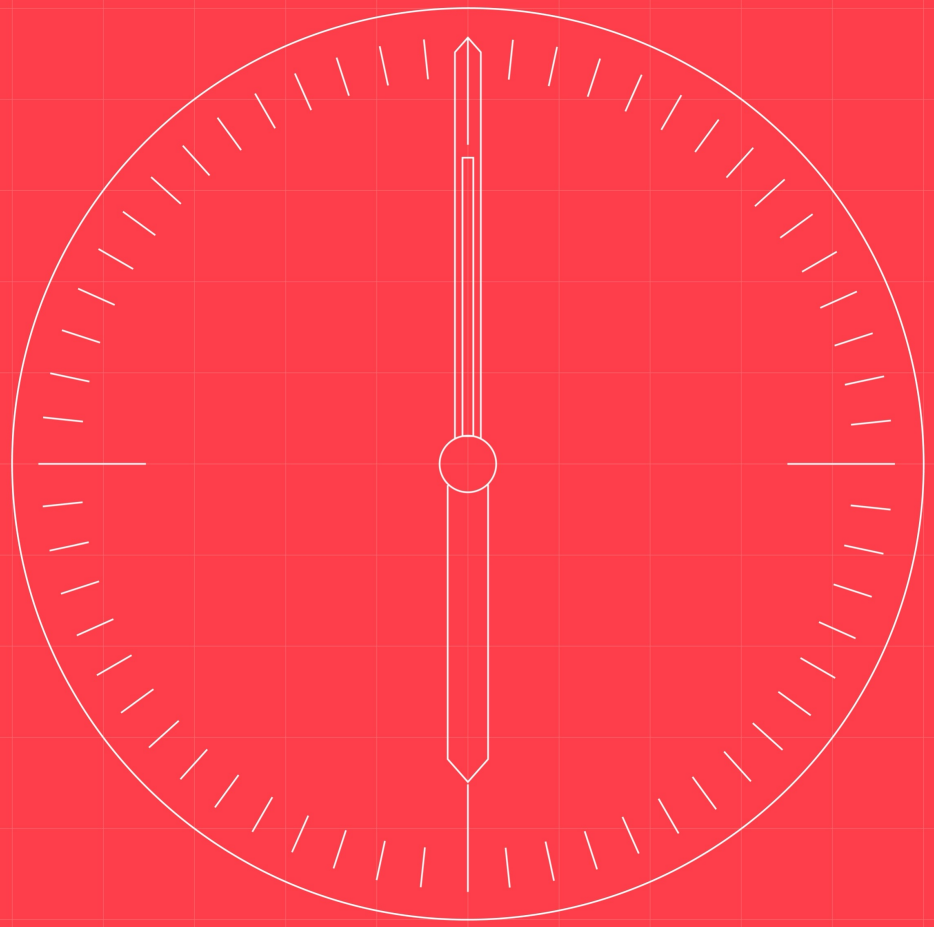
#	Criterion	Key evidence required	Status
1	**There is confidence that all STEG monitoring data prerequisites have been met for a controlled cutover to the shorter settlement timetable**	**Decision Point 2 approved** • Per STEG/MCAG criteria (MHHS-DEL4564): Final Reconciliation (RF) runs cut to 4 months from Settlement Date (SD) 1 Apr 2027 onwards.	**In Progress**
		Decision Point 3 approved • Per STEG/MCAG criteria (MHHS-DEL4564), from Settlement Date (SD) 2 Jul 2027 onwards : SF reduced 15→7 WD; R1 reduced 38→30 WD; DF reduced 28→20 months. **IP2 will go ahead under DP2, even if DP3 is not approved**	**In Progress**
2	**There is confidence that Elexon's Central Settlement Systems are ready for 4-month RF (from 1 Apr 2027) and other reduced runs (from SD 2 Jul 2027)**	**Elexon provides a statement to confirm:** • All required systems, processes and operations teams ready to support all reduced run timelines defined under the published MST • All required BSC Code Changes have been identified, defined and implemented or scheduled before ISD go-live (2 July 2027) • All consequential changes to downstream operations (e.g. EMRS, CVA) identified have been successfully tested, implemented and are operationally ready • All Readiness 8 Assessment activities complete	**In Progress**
3	**Elexon has approved the new Master Settlement Timetable (MST), ready for ISD publication**	**Contingent on DP2 and DP3 approval.** **Elexon provides a statement to confirm:** • New MST (RF 4 months from SD 1 Apr 2027; SF 7 WD, R1 30 WD, DF 20 months from SD 2 Jul 2027) approved via SVG, with version number, publication and go-live dates set • MST content socialised, reviewed and validated with Programme and Industry before ISD publication • Where required, the SVAA Settlement Calendar in Market Domain Data (MDD) has been updated to align with the newly published MST ***Note: if any Decision Point is not approved, a fallback MST must be implemented for 1-Apr-27.***	**In Progress**
4	**Decision-making governance in place for second stage of M16 Transition**	**The decision-making structure and processes needed to reach and approve M16 are in place.** • The process has been defined, approved through Programme governance and communicated across the Programme. • The MHHS Programme PMO has scheduled the required governance meetings.	**In Progress**
If all criteria are met, PSG approves M16 Transition Readiness for the second MST. The Programme then instructs Elexon Operations to publish the new MST per SVG approval, implementing DP2 and DP3 and completing the M16 Transition.			

Programme Milestones related to MCAG

DECISION: Seek approval of milestones related to M15 and M16

Programme

10 mins



T2-MR-0300 – M15 Milestone Checkpoint is currently in the programme plan for next year. The aim of the milestone is to confirm that M15 remains on schedule.

Activity to confirm this milestone will fall into two parts:

1. Dry run of the milestone acceptance criteria and the status. This will be discussed at MWG and MCAG which will feed into PSG decision on whether to approve the milestone. This will follow a similar format and governance path to the equivalent M14 milestone

2. Supplier declaration that they understand their M15 obligations and whether they consider themselves to be on track to meet those obligations.

Emerging dependency – CR067

Following formalisation of CR067, which introduces the M15a and M15b milestone structure, the Programme is progressing consequential changes to the M15 Acceptance Criteria:

- Draft revised acceptance criteria have been published and socialised with MWG
- Formal approval of the revised M15 criteria is planned through a further Change Request in January 2027
- The current T2 milestone is baselined for achievement on 15th February 2027, meaning Supplier declarations would need to be sought during January.

The issue

The current timeline creates a dependency whereby Suppliers would be asked to declare their understanding and confidence against M15 obligations before the revised acceptance criteria have been formally approved.

This also creates a risk that the Programme's dry run and subsequent governance assessment would be undertaken against criteria that are still subject to change.

T2-MR-0300 - Decision

The Programme proposes delaying T2-MR-0300 to allow the CR067 consequential changes to the M15 Acceptance Criteria to be completed and formally approved before progressing the checkpoint activities.

This would provide:

- **Clarity of obligations:** Suppliers receive and assess a formally approved set of M15 Acceptance Criteria, reflecting the M15a/M15b structure
- **Meaningful Supplier assurance:** Supplier declarations are made against an agreed set of requirements, providing a more robust assessment of delivery confidence
- **A clear assurance and governance pathway:** The Programme can complete the dry run against the final criteria, with MWG and MCAG scrutiny informing the subsequent PSG decision
- **Consistency of approach:** The checkpoint can follow the established governance process used for the equivalent M14 milestone.

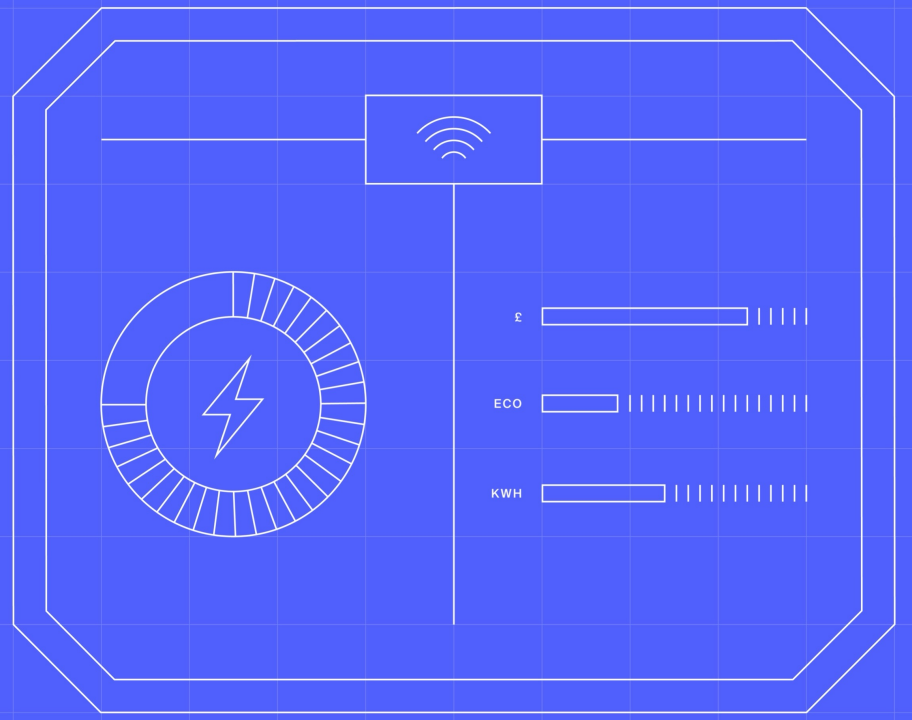
DECISION	MCAG Chair (with SRO delegated powers) to approve moving **T2-MR-0300** milestone date from 15/02/27 to 03/03/27.

M15 Update

INFORMATION: A summary of the latest M15 updates discussed at the previous MWG, plus any wider Migration updates

Programme (Nicola Farley & Joe Grisley)

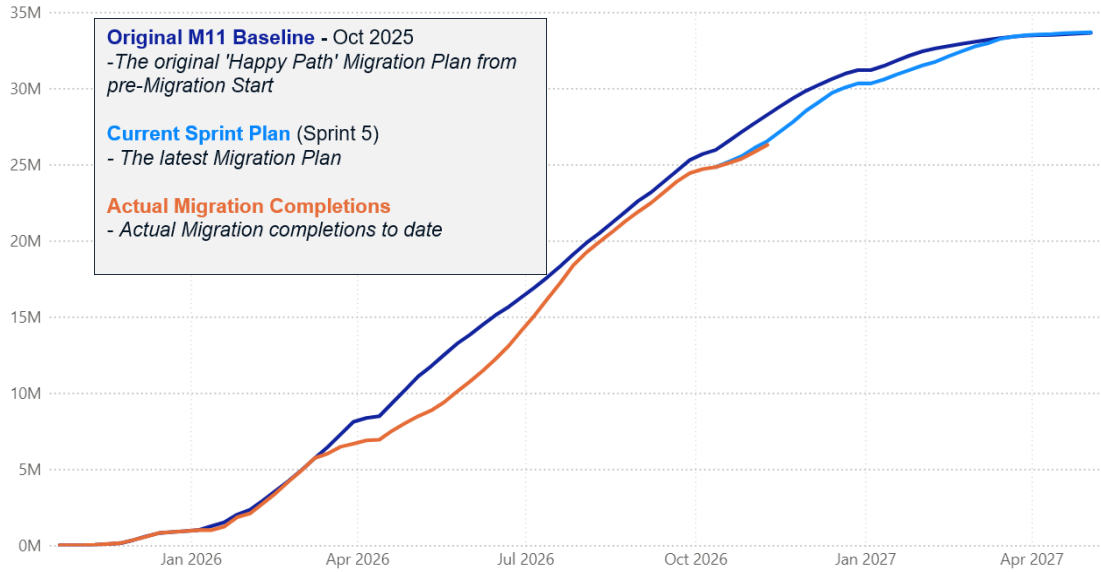
20 mins



Forward Look

- All but three Suppliers have started migration. The remaining suppliers are scheduled to begin migration between mid-November and the beginning of December.
- November – No more reverse migration. As well as first phase of Complex Sites can begin to be migrated with the aim of all Complex Sites being migrated by end of February 2027.
- November – industry change delivered to support suppliers remediating MPANs that have previously been on the exclusion list
- Sprint 5 (Mid November) – Approximately 80% of industry MPANs will have migration initiated.

Migration Sprint	Start date	End Date
0	Wed 22/10/25	Tue 03/02/26
1	Wed 04/02/26	Tue 31/03/26
2	Wed 01/04/26	Tue 02/06/26
3	Wed 03/06/26	Tue 04/08/26
4	Wed 05/08/26	Tue 06/10/26
5	Wed 07/10/26	Tue 01/12/26
6	Wed 02/12/26	Tue 02/02/27
7	Wed 03/02/27	Tue 06/04/27
8	Wed 07/04/27	Thu 06/05/27



Migration Execution - Data for w/e 13 November 2026

Status *Migration momentum remains high. Just under 78% of total MPANs have successfully migrated, showing steady industry progress. There are no known central system issues affecting Migration.*

Cumulative Migration Totals Since M11 as of 13 November 2026

Suppliers currently migrating	Cumulative Migrations Initiated since M11	Initiations % of total MPANs (required for M15)	Cumulative Migrations Completed Since M11	Completions % of total MPANs (required for M15)
72	27,123,268	*80.34%*	26,284,310	*77.85%*

Note – Completion occurs 5 WD after initiation occurs

Progress against Plan(s) as of 13 November 2026

	Planned Completed Migrations	Actuals to Plan - % Delta
Actual migration completions	**26,284,310**	***n/a***
Current Sprint Plan (Sprint 5) – Sept 2026	**26,552,204**	***-1.01%***
Original M11 Baseline – Oct 2025	**28,262,653**	***-7.00%***

Progress:

- **With 23 Migration Weeks to Milestone 15 (M15), just over 80% of MPANs have had a migration initiated. This shows overall migration progress continues to be strong with active Suppliers continue to operate in line with the Migration Framework.**
- There are now 72 active Suppliers. The remaining 3 Suppliers will start over the next month.
- 6 Suppliers are considered 'conditional complete'. This is an informal status that Suppliers can apply for. These Suppliers portfolio are currently fully compliant with the M15 Acceptance Criteria and have controls to maintain this status. This will continue to be monitored and any discrepancy raised.
- Migration volumes, last week, were above planned volumes due to some Suppliers using unused capacity where they had unblocked MPANs to migrate. There is expected to be more unused capacity requests in November.
- There are a small number of Suppliers are also behind plan due to localised issues. Each has an agreed, or in the process of agreeing a, recovery plan with MCC. Suppliers are reminded to engage early if delivery risks emerge.
- Migration completions are currently 7% behind the original M11 Baseline Migration Plan. This reflects lower committed Sprint 5 volumes than originally forecast and current under delivery against plan. MCC is closely monitoring but targeting that this back under the 5% by end of Sprint 5, using unused capacity requests from migrating suppliers.
- IF-32 rejections, last week, were tracking closer to expected volumes. MCC is raising directly with Suppliers who have higher than average rejection rates.

Migration Progress - Sprint 5

Mig week #	Mig EFD Dates**	Migration Initiations Planned	Actual Initiations Sent (IF-31)	Exceptions (IF-32)	Exceptions %	Completions (PUB-36)	Initiation to Completion %
51*	15/10/2026 - **16/10/2026**	133,484	135,805	*6,264*	*4.61%*	132,928	97.88%
52	19/10/2026 - **23/10/2026**	346,175	265,557	*7,310*	*2.76%*	262,023	98.67%
53	26/10/2026 - **30/10/2026**	364,117	285,840	*36,639*	*12.47%*	279,765	97.87%
54	02/11/2026 - **06/11/2026**	546,603	460,033	*48,329*	*10.51%*	448,315	97.45%
55	09/11//2026 - **13/11/2026**	450,402	466,266	*9,650*	*2.07%*	464,545	99.63%
56	16/11/2026 - **20/11/2026**	633,702	689,377	*16,728*	*2.43%*		
57	23/11/2026 - **27/11/2026**	633,340					
58	30/11/2026 - **04/12/2026**	730,221					
59***	07/12/2026 - **11/12/2026**	309,739					
	TOTALS	**4,147,387**	2,302,878	*123,920*	*5.38%*	**1,587,576**	**98.39%**

*. Data for Thursday and Friday as Monday to Wednesday were non migration days
**EFD adjusted, if needed, for non-migration days
*** Data for Monday and Tuesday as rest of the week is part of Sprint 6 and planning has not completed for this sprint

- The majority of Suppliers are migrating to plan in line with tolerances set in the Migration Framework.
- There have been a number of Suppliers who have been behind their Migration plan due to localised issues. They have or are in the process of agreeing recovery plans with MCC.
- Suppliers who have started migration recently have had some teething issues but overall are on plan or expected to be back on plan by the end of the Sprint (*)
- Suppliers continue to be closely monitored on the progress to meet either their Core Migration Window Target or Supplier ramp up targets
- There are 6 Suppliers who are considered conditionally complete as their portfolio currently meets the M15 acceptance criteria.
- Engagement between Suppliers and MCC is working well, with Suppliers sharing information on progress and issues experienced in a timely manner.
- Supplier compliance rate varies mostly at the daily level and is higher at the weekly and sprint level. This is because Suppliers often catch up on volume on a weekly basis.

Supplier Compliance to Plan for Sprint 5

Plan Tolerances in Migration Framework	Description	Number of Suppliers
EMT-L3	Above Plan by greater than 10%	6
EMT-L2	Above Plan by between 5% to 10%	0
EMT-L1/SMT- L1	On Plan within ± 5%	23
SMT- L2	Below Plan by between 5% to 10%	4
SMT-L3	Below Plan by greater than 10% (*)	14
Informal status	Conditional Complete	6

Key Supplier targets from Migration Framework:

- **Supplier Ramp Up Target** – Suppliers who follow envelop or deminimis rules need to migrate 5 to 10% of their portfolio within their first 22 migration days
- **Core Migration Window Target** – Suppliers who follow envelop rules need to migrate 90% of their portfolio by the end of their core Migration window
- There are no targets set out in the framework for Suppliers who follow Small Portfolio rules

Migration Framework sets out 6 plan tolerance levels

MWG Update

The Migration Working Group (MWG) Meeting 57, held on 12 November 2026, covered the standing agenda items:

- Providing a summary of Migration Execution
- Providing an update on the progress of Migration Exclusions and Remediation List items
- Providing an update on Migration Observation and Lessons Learnt
- Providing an update on Migration Sprint Planning
- Providing an update on External Change
- Migration Issues and Blockers

The Migration Working Group (MWG) Meeting 57 focused specifically on:

- Providing an update on CR067
- Providing an overview of the proposed CR067 changes to the M15 Acceptance Criteria
- Providing further detail into the change packages being proposed as part of CR068

MWG actions

- There is **1** open action with MWG. This is owned by Elexon Market Design and Performance Assurance.

MWG backlog

- As of MWG 54, all MWG Backlog items have been **resolved**.

Migration Exclusion and Remediation November 2026 Update

The Programme can confirm that, as of 9th November 2026, all outstanding Code Body dependencies associated with the Migration Exclusion List have now been delivered, removing the remaining design and code-related barriers to migration.

Following implementation of CP1628, the Exclusion list items listed below will now transition to the Remediation list.

- Issue ID 1 - Traditional meters installed on CT connection types
- Issue ID 2 - Related MPANs with different meter types

As a result, **there are no longer any active items on the Migration Exclusion List**, and all previously excluded MPAN populations are now capable of migration under the MHHS arrangements.

Key Points:

- **Code Dependencies Resolved:** All required industry code changes have been implemented, removing the outstanding dependencies previously preventing migration
- **Migration Exclusion List Closed:** No active exclusions remain that require further Code Body intervention to enable migration
- **Supplier Remediation:** Suppliers remain responsible for completing any outstanding data cleansing, meter exchanges or other remedial activities necessary to enable successful migration.

Programme Position

The Programme will continue to monitor outstanding supplier remediation activities through the Migration Working Group (MWG) and the established reporting arrangements.

Following the implementation of all dependent change, the programme has revised the guidance document on troublesome MPANs and that can be found here

Migration – Remediation List MPAN Progress

Following the deployment of CP1628, all Troublesome MPANs have now had the external code related dependency lifted. We have seen progress across all Remediation List items, noting the resolution of ID 11 – NHH Unmetered MPANs.

To date we have **a total reduction in Remediation List items of 82% from the March Baseline.**

Troublesome MPANs Remediation Progress					
Issue ID	Issue Name	Baselined Issue Volumes (March PPIR)	02/11/2026	16/11/2026	Delta% from Baseline
ID 1	Traditional meters installed on CT connection types	9,497	7,779	7,708	-19%
ID 2	Related MPANs with different meter types	14,584	10,985	10,851	-26%
ID 3	Missing CSS Registration ID	176,620	3,235	3,235	-98%
ID 4	Missing Meter Data (Energised) within MPRS	17,305	9,208	9,128	-47%
ID 6	CHECK meter types in MPRS	55	34	25	-55%
ID 7	Smart meters and CT connection types	707	318	313	-56%
ID 8	Linked import and export MPANs with different connection types	332	257	251	-24%
ID 9	Linked import and export MPANs with different meter groups	20,162	1,374	1,332	-93%
ID 10	Related MPANs with different connection types	122	26	26	-80%
ID 11	NHH unmetered MPAN	478	7	0	-100%
ID 12	Domestic Unmetered MPANs	7	1	1	-86%
ID 13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	18,018	14,611	14,579	-19%
Total		**257,887**	**47,835**	**47,449**	**-82%**

Sprint Planning Update

- Submission templates were published by **11 November 2026**.
- The deadline for completing a sprint plan is **18 November 2026**.
- The Sprint 6 Baselined Schedule will be published on Kestrel by **Wednesday 25 November 2026**.
- All suppliers will need to nominate a valid committed plan for this Sprint. The only exceptions to this are suppliers who have approved Conditionally Complete status and have completed their plans

New Kestrel Report

The Unmigrated MPAN Report is now available to Suppliers, providing visibility of Legacy MPANs that could result in non-compliance with M15 Obligations.

- **Improved assurance:** The report compares remaining Legacy MPANs against Supplier migration progress, highlighting potential data quality issues and discrepancies ahead of M15.
- **Supplier action:** Suppliers should review and validate the identified MPANs, proactively addressing any data quality issues or discrepancies.
- **Reporting frequency:** Reports will be published bi-monthly, following receipt and loading of the EES extract.

External Change

- **External Change:** All Code Changes previously tracked in the External Change Log have now been implemented. The log will remain a standing MWG agenda item but will be taken as read unless new changes require discussion or monitoring.
- **Ongoing Horizon Scanning:** The Programme will continue to monitor external change, working with Code Bodies and maintaining the Code Body Horizon Scanning Log, with significant developments reported to MWG as necessary.

CR067 – M15 Milestone Split

CR067 was approved by Ofgem on 6 November 2026, formally splitting M15 into two Tier 1 milestones:

- M15a (Supplier Compliance Deadline)
- M15b (Full Transition Complete), both retaining the 7 May 2027 baseline date.

The Programme is progressing consequential changes to the Programme Plan, M15 Acceptance Criteria and Migration Framework to reflect the revised milestone structure.

Changes to M15 Acceptance Criteria

- **Two distinct sets of criteria:** The existing M15 Acceptance Criteria are being restructured to distinguish M15a (Supplier-level compliance) from M15b (industry-wide Full Transition Complete).

- **Evidence and reporting alignment:** The Programme is reviewing the draft criteria against MCC reporting, using RECCo EES data, to ensure clear alignment between acceptable/unacceptable MPAN states and Supplier compliance.

- **Industry engagement and timelines:** An updated draft will be shared with MWG in December 2026, followed by formal industry consultation targeted for January 2027, following Ofgem approval of CR067.

CR068 – Migration Framework Changes

Purpose: CR068 seeks to strengthen migration controls and assurance ahead of M15 through five packages covering:

1. Customer Acquisition Ban process updates,
2. SRO Exemptions process updates,
3. Later Migration Sprints controls,
4. Migration Governance and Escalations Framework housekeeping updates
5. Consequential changes arising from CR067.

Key operational changes: Proposes extending Sprint 7 by two weeks (to 20 April 2027) and reducing Sprint 8 to the final two weeks (21 April–6 May 2027), introducing daily-granularity Supplier migration plans, enhanced MCC monitoring and intervention, and greater planning flexibility through delegated authority. The change also seeks to provide the MCC with delegated MCAG authority to manage and change migration parameters as necessary within the final 2 sprints to manage migration completion.

Target timeline:

- Webinar – 23rd November 2026
- Impact Assessment Start – 23rd November 2026
- Impact Assessment Closure – 4th December 2026
- ePSG Approval – 16th December 2026

Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers have experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 5 progress. Following the deployment of CP1628, the Exclusion List has closed and items have moved to the Remediation List now that the blocking dependency has been delivered. Progress Reviews are showing a marked improvement with total volumes reducing by 82%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	C	C	Dependency marked as Completed as M14 has been met.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	C	C	Dependency marked as Completed as M14 has been met.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	C	C	Dependency marked as Completed as M14 has been met.

Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	C	C	Dependency marked as Completed as M14 has been met.
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	C	C	Dependency marked as Completed as M14 has been met.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	C	C	Dependency marked as Completed as M14 has been met.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	A	G	Dependency has been moved to Amber following major incidents INC0177329 and INC0177434. Forecast is however Green following successful implementation of hotfix.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

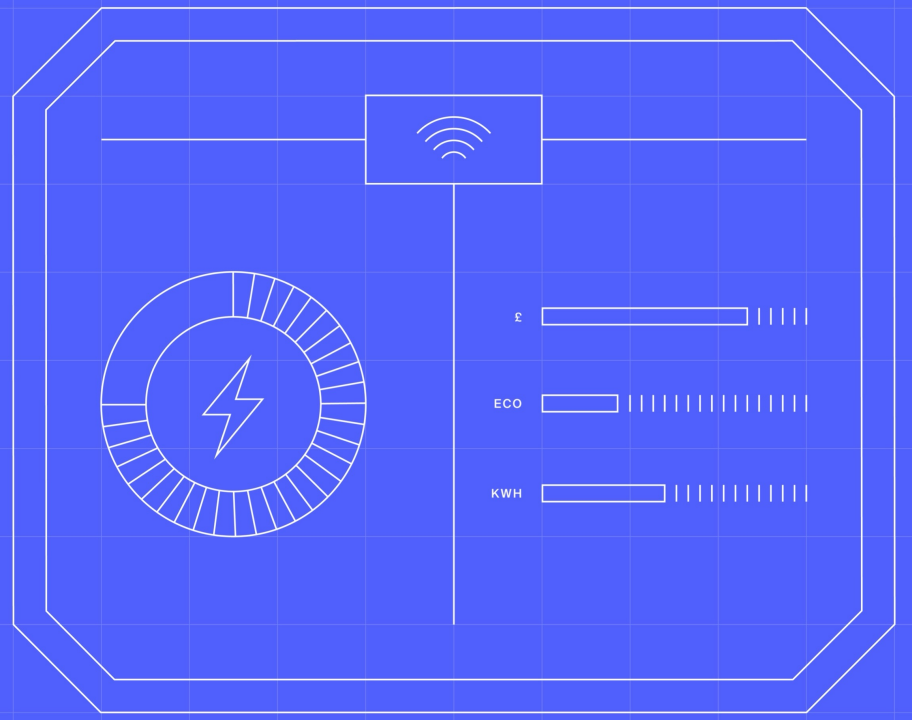
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	G	G	G	RAG moved back to green to reflect the current TOG status and the completion of resending impacting messages. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	All Migration dependent code changes have now since been implemented following the November release.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	All Migration enabling code changes have now since been implemented following the November release. The programme will continue to monitor emerging change proposals.

M16 Update

INFORMATION: A summary of the latest M16 updates discussed at the previous STEG, plus any wider M16 updates

Programme (Stuart Scott)

20 mins



STEG Work Update: meeting #15 on 11 Nov. '26 (Page 1 of 3)

1. **Progress being made on implementing Decision Point 1** – Programme, supported by Elexon, shared with STEG members a draft Partial ISD Master Settlement Calendar for the proposed next Settlement Calendar for review. This will be reviewed in full at the December STEG meeting:
   - The calendar is provided in ISD Entity M14 format, and a guidance note was also provided

2. **MHHS Settlement Performance Since M10** - Elexon presented a view of the settlement accuracy and improvements under MHHS:
   a) **More actual SVA HH data, sooner**
      - Actual Volumes are increasing significantly from M11, with more Actual Volumes at II than Pre-M11 R3
   b) **More frequent Meter reads where HH data not available**
      - For the combined Legacy and MHHS markets, %AAA read Performance has improved post-M10, particularly at earlier runs
   c) **Fewer Meters requiring Profiling/Load Shaping, larger Sample set from which to calculate Load Shapes**

3. **SF Decision Criteria: Update**
   - **Discussion Item - M16 Decision Point 3 – Decision Criteria – Change SF to 7WD:**
     - Draft Proposal presented for the first of the two proposed elements for the Decision Criteria
     - '*Settlement performance*' criteria based on MHHS Settlement Performance Since M10 data sets
     - Discussion to be continued at Dec STEG and extended to cover secondary '*Migration Completion*' criteria

4. M16 Planning Timelines:

- An overview was provided of a new set of draft M16 Decision Making Choreography – linking M16 Decision Criteria, M16 Transition Readiness Criteria & Implementation of new MSTs
- This is the same set as included in section 3 of this MCAG pack

5. **Elexon update: Code Changes to support M16:**
   - Elexon provided an update on progress and plan to implement BSC Code changes needed for M16
   - Changes to be delivered in 3 tranches, Pre M15 (April '27), M16 Go-live (Jul '27) and Post-M16 (tbc)

6. STEG review of latest Settlement Monitoring data (SVA and CVA monitoring graphs):

- All monitoring data sets currently show 'on track' for future STEG Decision Points 2 and 3
  1) *Settlement Monitoring*
  2) *Migration Reporting*
  3) *M16 RAID Summary data*

RF Outcomes	RAG	RF Outcomes	RAG	SF Outcomes	RAG
M16 Decision 1: RF to 7 months **(MCAG approved 15/09/26)**		M16 Decision 2: RF to 4 months (March 2027) Monitoring in accordance with agreed decision criteria		M16 Decision 3: SF to 7 WDs (and reduced R1, DF) (June 2027) Decision criteria to be defined/agreed **Working towards** • **Nov / Dec '26 – Review proposed Decision Criteria** • **January '27 Consultation for the Decision Criteria** • **February '27 Recommendation for approval at MCAG**	

7. Standard confirmation of Programme Position in relation to ”*M16-Related BSC Issues and Modification Updates*”

- The items below, raised by STEG members during the M16 discussions, are not a dependency for the M16 decision to implement the reduced settlement timetable, and therefore are not a part of the M16 decision criteria
  - ***CVA Issues*** – Being progressed via BSC Issue Group 122
  - ***Supplier Charges*** – Being progressed via BSC Issue Group 125
  - ***CLOSED - NESO Manifest Error Modification***
    - *On 10 November 2026, Ofgem approved Modification P520 'Update the Manifest Errors process to align with revised MHHS Settlement Timetable'. P520 will be implemented on 25 February 2027*

8. M16 Communication Strategy

- Programme provided an update on M16 Communication Strategy (next slide)

9. Next STEG meeting on 9 December 2026

- SF monitoring data - extracting D+6WD data view from MDS
- Review comments on ‘Partial ISD Master Settlement Timetable
- Next steps for M16 planning
- Finalising proposed definition for SF Decision Criteria
- STEG Monitoring and Reporting – DP2 and DP3

M16 Communication Strategy

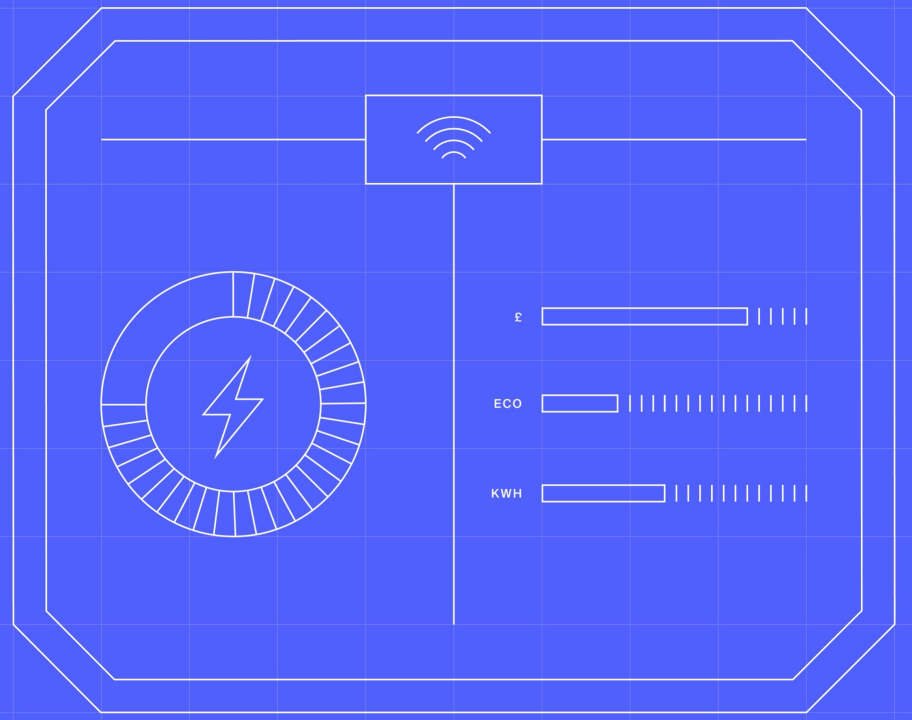
	M16 Communication	Channel(s)	STEG Members	MHHS Programme Participants	Wider Industry Participants
Programme Governance	STEG Working Group Membership	• STEG	Y	Open STEG to all MHHS Participants from Jan 2027	
	STEG Meeting Papers and Headline Reports	• MHHS Collaboration Base	Y	Y	Publish on MHHS Website from Jan
Industry Consultation	M16 Settlement Timetable Consultation	• MHHS PPC Broadcast Communication • MHHS Webinar	Y	Y	
	Readiness Assessment 8	• MHHS PPC Broadcast Communication • MHHS Webinar	Y	Y	
	Decision 3 Consultation & Webinar	• MHHS PPC Broadcast Communication • MHHS Webinar	Issue Consultation to all MHHS Participants in Jan 2027		
Broadcast Communication Channels	Plan on a Page & Decision Choreography	• MHHS Collaboration Base	Y	Y	Publish guidance on MHHS Website & signpost through Elexon Newscast
	Communication of key decision points and calls to action	• MHHS The Clock	Y	Y	
	Weekly progress updates	• MHHS The Clock	Y	Y	
	Overview for CVA Parties	• MHHS Website			Y
	Introduction to New Settlement Timetable Webinar	• MHHS Webinar	Host Webinar- Late Nov/Early Dec 2026		

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Top Risks: Delivering Migration Successfully by M15

You can view RAID items across the programme using dPMO Tool
A new RAID item can be raised using the RAID Log Input Form

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	• Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers. • SP5 planning has ~35k planned in the last 2 weeks. Some of this volume is MPANs that Suppliers expect to lose in the incoming contract round, so they will not need to migrate. MCC has raised with Suppliers to address in SP6 planning. MCC also looking into the possibility of making the last 2 weeks non-migration days for planning purposes. • Programme progressing changes to the migration framework / sprint dates to support keeping the last 2 weeks for exception and mop up. This will be part of the contents of CR068 which will go out for industry consultation.	16	16	Open
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	• As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3 (04/08). • Current exception rates remain below 1% threshold. MCC will continue to monitor as new suppliers join migration. • MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible. • As per last update, MCC highlighting to suppliers where they have spikes in exceptions and half migrated MPANs for the suppliers to address. Score remains, continuing to monitor.	15	15	Open
Migration Execution	R1299	There is a risk that Suppliers may be initiating without engaging with other suppliers or not in line with the agreed EFD (Effective from date)	1) The MHHS Programme will issue further guidance to all Suppliers on Complex Site arrangements and how these MPANs will be migrated. 2) Any Supplier that believes it may have migrated MPANs belonging to a Complex Site arrangement prior to M14 should notify the MCC immediately, so that impacts can be assessed and any necessary mitigating action agreed between Suppliers.	• Supplier complex site mapping has been shared with Suppliers to verify, and suppliers are able to start migrating after M14. Performance assurance looking into settlement impact of the complex sites that have partially migrated • Risk and impact description updated to reflect position post-M14. Risk score (probability and impact) increased as we have seen more instances of suppliers accidentally migrating MPANs that are part of a complex site. Performance assurance providing updates to BSC PAB on this. Continuing to monitor.	9	13	Open
Migration Execution	R1307	There is a risk that industry change delivered through the BSC, REC and/or DIP Manager and scheduled for implementation before M15 may affect Programme Participants (PPs) more than expected. This could create extra development and testing work, divert PPs' attention from Migration activities, and put their M15 readiness and delivery at risk.	1) Increased monitoring and review of industry change: The Programme Design Authority (DA) will increase its monitoring of industry change and actively review all proposed changes, identifying any impacts that could affect the Programme or Programme Participants' ability to meet their M15 obligations. 2) Early engagement with Code and DIP change teams: The DA will liaise with the BSC, REC and DIP Manager Change teams to obtain an early view of proposed changes and their associated implementation dates, particularly where these are assessed as increasing the risk to M15 achievement.	• Programme has been in contact with BSC Change team and has established a programme position that programme Design Authority will respond. Continuing to actively monitor and challenge any change that looks to have an impact on Migration stability	11	11	Open
Migration Execution	R1195	There is a risk that there may be some troublesome MPANs that the Programme deem as migratable that PPs do not agree with. Currently it is unknown how many MPANs may be affected.	1) Maintain migration exclusion and remediation lists. 2) Continue MWG triage of new issues and assessment of troublesome MPANs. 3) Maintain Supplier PPIR tracking of troublesome MPANs and associated resolution plans. 4) Implement and utilise the CR65 exemption process to provide a formal route for Participants to request migration exemptions for specific MPANs, with Programme review and determination of eligibility.	• Mitigation plan updated to include fourth mitigation action relating to implementation of the CR65 exemption process. Mitigation added to reflect the agreed mechanism through which Participants can request exemptions for specific MPANs where there is disagreement on migratability, helping to manage and resolve potential migration disputes. Continuing to monitor risk • To date, Suppliers are still yet to identify any additional challenges that are not already documented with active mitigation in place for. • Suppliers have raised smart CT and LDSO migration challenges. The CT Programme has provided an option to enable migration and remediation in MHHS where the CT change cannot be completed ahead of M15.	11	11	Open
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial action dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in "troublesome MPAN" volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	• Volume of MPANs continues to go down. Programme looking to produce guidance to be shared at next MWG on options where a site visit is needed to resolve and Suppliers are unable to attend site. • For the first time, volumes across all categories are below the March PPIR baseline. From November, there will be no exclusion categories as the industry change will have been implemented, enabling Suppliers to progress remediation activities across all MPANs. Positive progress continues, with 9 November a key review point following implementation of CP1628. The risk will be reviewed on 13 November to confirm the change has been successful and determine whether the risk score can be reduced. • No items remain on the Migration Exclusions List and there are currently no programme-level blockers to M15a. Residual risk remains at individual Supplier level; risk score reduced to reflect the lower likelihood and impact.	15	5	Open

Top Risks to M16 Delivery

This slide provides a focused view of the **Programme's highest-priority risks to M16 delivery**. The M16 RAID landscape remains stable, with several risks continuing to be actively managed and monitored and new risks being raised as delivery progresses towards the M16 milestone. Monitoring of remaining and emerging RAID items remains a key Programme focus.

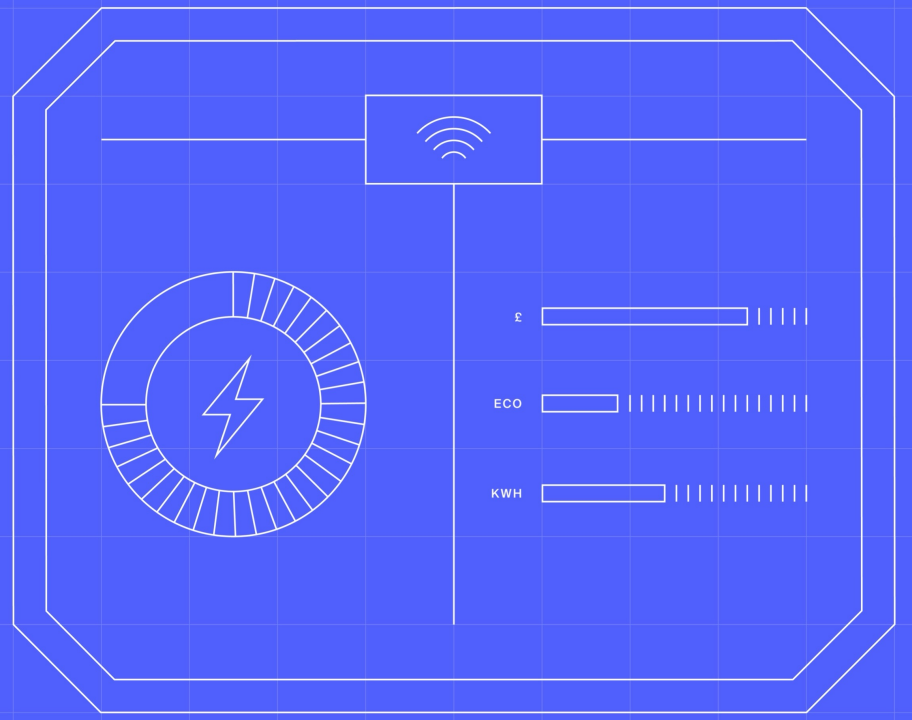
Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294	There is a risk that concerns about CVA Settlements' capability to handle the shorter settlement timetable, which are in discussion at the Elexon BSC Issues Group 122, will not be resolved in time for the Programme's decision to reduce the settlement timetable for SF runs.	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	• BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First Working Group held 04/09. Awaiting Working Group 2 to be scheduled. • Next Working Group re BSC Issue 122 scheduled for 13 November. Updates expected following. • Second Working Group took place. Next Working Group not yet set, awaiting next Working Group to be scheduled. Risk score remains.	10	10	Score remains at 10, continuing to monitor WG progress
R1311	There is a risk that any delays to Decision Point 3 (SF timetable reduction) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain a clear critical path for Decision Point 3 and associated approval activities 2) Use STEG working groups to progress the decision-making framework and reduce delay risk 3) Ensure visibility and transparency of Decision Point 3 dependencies and readiness criteria across industry 4) Monitor alignment of Decision Point 3 timelines with M16 milestone requirements and escalate emerging risks through programme governance	• Risk established to monitor the potential impact of any delays to Decision Point 3 relating to the SF timetable reduction decision. Monitoring approach and governance arrangements to be confirmed through STEG and programme governance forums. • STEG meetings in October and November, we will discuss this and agree decision point 3 criteria. • Draft DP3 criteria to be presented at STEG meeting on 11 November. • Proposals presented for further discussion at November STEG and to be continued in Dec Working Group. Working towards January '27 Consultation for the Decision Criteria, and February '27 recommendation for approval at MCAG.	10	10	Score remains at 10, continuing to monitor in-line with STEG meetings and relevant working groups
R1305	There is a risk that slower than planned Migration progress may adversely affect the M16 cutover date. If 'Full Transition Complete' is not achieved by the Milestone M15 baseline date (7-May-27), for example where SRO exemptions are agreed or Customer Acquisition Bans are enforced, this may have some bearing on the timing of the decision to shorten the settlement timetable at Milestone M16	1) Further consideration and analysis are required to develop a mitigation plan for this 'unhappy path' scenario, should it occur 2) The Programme needs a defined and approved Risk Mitigation approach for this 'unhappy path' scenario — i.e., what happens if MHHS Full Transition is not complete by the baselined M15 date?	• Risk raised and under discussion at STEG to support an agreed Risk Mitigation approach. • The Programme has asked industry to confirm viability and any impact on legacy settlements; initial views indicate no impacts. Elexon has also been asked for its view and an impact statement on running legacy systems and processes on a shortened timetable if non-migrated MPANs remain, including whether this is viable and what the risks to legacy settlements would be. • Awaiting view from Elexon. Continuing to monitor.	9	9	Score remains at 9, continuing to monitor in-line with STEG meetings
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision support data is available	• Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available. • The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made. • If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor.	8	8	Risk score remains, risk although low, kept open for continued monitoring
R1314	There is a risk that participants may seek further assurance on the robustness and resilience of settlement systems and processes, and how this relates to the M16 decision-making process, particularly in light of the recent number of Elexon Circulars issued.	1) Elexon to provide Programme Participants with regular, open and up-to-date position statements on the robustness and resilience of settlement systems and processes, giving greater transparency over any outstanding issues and the remediation required, and stating whether any of them present a concern for achieving the M16 milestone	• Programme has requested an update from Elexon which will be shared at the next STEG meeting. • Statement given by Elexon at last STEG meeting, Elexon are coming back to future STEGs to provide regular Service Management-type reporting on Elexon BAU operational robustness.	7	7	Risk score remains at 7, continuing to monitor
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to prioritise resolving aged half migrated MPANs where possible	• STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Probability reduced to 1 on this basis, given programme confidence ahead of Decision Point 1. Risk is now seen as low that these decision points may change for DP2 and DP3. Continuing to monitor. • MCAG and PSG approved decision point 1 for implementation April 2027. Continuing to monitor against Decision points' 2 and 3.	7	7	Risk score remains, continuing to monitor against DP2 and DP3
R1241	There is a risk that any delays to Decision Point 2 (RF Reduction from 7 months to 4) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2 2) Use STEG to progress decision-making framework and reduce delay risk 3) Ensure visibility and transparency of decision dependencies across industry 4) Monitor alignment of decision timelines with M16 milestone requirements	• STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Continuing to monitor up to Decision Point 2. • MCAG approved that Decision Point 1 had been met. Residual risk now relates to Decision Point 2 only, with monitoring continuing in line with the agreed approach.	7	7	Risk score remains low. Continuing to monitor up to DP2

Programme Updates

INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Level 3 Advisory Groups Updates

Advisory Groups
Updated to 11/11/2026

Governance Group Updates

Programme Steering Group (PSG)

PSG 04 November 2026

Ofgem Update: Ofgem welcomed M14 achievement and encouraged continued collaboration towards M15.
CR067 Approval: PSG recommended CR067 to Ofgem regarding the split of M15 into M15a and M15b while retaining 07 May 2027 for both.
Programme Status Update: M14 is complete, migration and M16 remain on track, and the strategic risk profile will now narrow around M15, M16 and regulatory/external change.
Helix Programme Closure: Helix has closed successfully, with remaining support transitioned into enduring arrangements.
Migration Update: 70 of 75 Suppliers are migrating, five are conditionally complete and over 25.5m MPANs have migrated.
1 Year on from Start of Migration: Over 25.5m MPANs have migrated with no significant MHHS design or operating model issues.
M16 Update: Decision Point 2 remains on track, with Decision Point 3 and M16 Acceptance Criteria being developed.
Elexon Progress against IPA Strategic and Tactical Actions: IPA strategic actions are closed, with further work focused on CPSD trigger points and final tactical evidence required.
Programme Closure Acceptance Criteria: Proposed closure criteria were reviewed, with formal approval planned for December PSG.
IPA Update: IPA remains confident in M15 and M16, with the overall Programme risk position stable.

Migration & Cutover Advisory Group (MCAG)

MCAG 27 October 2026

Settlement Timetable Work Update: Decision Point 2 remains on track, while SF Decision Criteria continue to be developed for Decision Point 3.
Migration Execution: Over 25m MPANs have completed Migration, with 25.5m initiated and more than 56 active Suppliers.
Participant-Driven Migration Dependencies: Dependencies remain Green, with qualification-related dependencies expected to close following M14 approval.
Sprint 5 Planning Update: Around 4m MPANs are planned for Migration, with opportunities to bring later volumes forward.
Migration Exclusions: Volumes have reduced by 80% to approximately 50,700 MPANs, with the Exclusion List expected to close following November changes.
External Change Log: CP1645 and DCR0026 are being tracked, with external changes remaining non-critical to M15.
MWG Update: A Change Request is being developed to align the Migration Framework with M15a and M15b.
Pathway to M15 and Conditionally Complete Status: Five Suppliers have achieved informal Conditionally Complete status, enabling their readiness against the M15 Acceptance Criteria to be monitored ahead of formal assessment.
CR067 Update: Change Board recommended approval, with PSG consideration scheduled for 04 November 2026.
Programme Milestones: M14 was approved by extraordinary PSG on 27 October 2026.

MCAG papers available here.

Qualification Advisory Group (eQAG)

eQAG 26 October 2026

IPA M14 Report: IPA assessed M14 readiness as Green, with no central risks or issues preventing the milestone decision.
Qualification RAID Review: Qualification risks reduced ahead of M14, with remaining residual risk transferred into M15 risk management.
Enduring Qualification: All relevant Suppliers except one completed Qualification, with the remaining Supplier in Level 4 Escalation targeting December 2026/January 2027 and is expected to face M14 sanctions.
M14 Decision: eQAG unanimously recommended M14 approval to ePSG, with no objections raised.
Qualification Governance Closure: eQAG recommended closing QWG and QAG, with residual activity transferring into the M15 workstream.

QAG papers available here

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Milestone 14 (M14) Lessons Learned Survey - the deadline is **Wednesday 18 November 2026**
2. REMINDER: Complex Sites, Shared Supplier Volume Allocation (SVA) Arrangements and Private Networks

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 11 November 2026:** Settlement Timetable Expert Group (STEG) at **14:00**
- **Thursday 12 November 2026:** Migration Working Group (MWG) at **14:00.**

Level 3 Advisory Groups Updates

Advisory Groups
Updated to 11/11/2026

Governance Group Updates

Programme Steering Group (PSG)

PSG 04 November 2026

Ofgem Update: Ofgem welcomed M14 achievement and encouraged continued collaboration towards M15.
CR067 Approval: PSG recommended CR067 to Ofgem regarding the split of M15 into M15a and M15b while retaining 07 May 2027 for both.
Programme Status Update: M14 is complete, migration and M16 remain on track, and the strategic risk profile will now narrow around M15, M16 and regulatory/external change.
Helix Programme Closure: Helix has closed successfully, with remaining support transitioned into enduring arrangements.
Migration Update: 70 of 75 Suppliers are migrating, five are conditionally complete and over 25.5m MPANs have migrated.
1 Year on from Start of Migration: Over 25.5m MPANs have migrated with no significant MHHS design or operating model issues.
M16 Update: Decision Point 2 remains on track, with Decision Point 3 and M16 Acceptance Criteria being developed.
Elexon Progress against IPA Strategic and Tactical Actions: IPA strategic actions are closed, with further work focused on CPSD trigger points and final tactical evidence required.
Programme Closure Acceptance Criteria: Proposed closure criteria were reviewed, with formal approval planned for December PSG.
IPA Update: IPA remains confident in M15 and M16, with the overall Programme risk position stable.

Migration & Cutover Advisory Group (MCAG)

MCAG 27 October 2026

Settlement Timetable Work Update: Decision Point 2 remains on track, while SF Decision Criteria continue to be developed for Decision Point 3.
Migration Execution: Over 25m MPANs have completed Migration, with 25.5m initiated and more than 56 active Suppliers.
Participant-Driven Migration Dependencies: Dependencies remain Green, with qualification-related dependencies expected to close following M14 approval.
Sprint 5 Planning Update: Around 4m MPANs are planned for Migration, with opportunities to bring later volumes forward.
Migration Exclusions: Volumes have reduced by 80% to approximately 50,700 MPANs, with the Exclusion List expected to close following November changes.
External Change Log: CP1645 and DCR0026 are being tracked, with external changes remaining non-critical to M15.
MWG Update: A Change Request is being developed to align the Migration Framework with M15a and M15b.
Pathway to M15 and Conditionally Complete Status: Five Suppliers have achieved informal Conditionally Complete status, enabling their readiness against the M15 Acceptance Criteria to be monitored ahead of formal assessment.
CR067 Update: Change Board recommended approval, with PSG consideration scheduled for 04 November 2026.
Programme Milestones: M14 was approved by extraordinary PSG on 27 October 2026.

MCAG papers available here.

Qualification Advisory Group (eQAG)

eQAG 26 October 2026

IPA M14 Report: IPA assessed M14 readiness as Green, with no central risks or issues preventing the milestone decision.
Qualification RAID Review: Qualification risks reduced ahead of M14, with remaining residual risk transferred into M15 risk management.
Enduring Qualification: All relevant Suppliers except one completed Qualification, with the remaining Supplier in Level 4 Escalation targeting December 2026/January 2027 and is expected to face M14 sanctions.
M14 Decision: eQAG unanimously recommended M14 approval to ePSG, with no objections raised.
Qualification Governance Closure: eQAG recommended closing QWG and QAG, with residual activity transferring into the M15 workstream.

QAG papers available here

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Milestone 14 (M14) Lessons Learned Survey - the deadline is **Wednesday 18 November 2026**
2. REMINDER: Complex Sites, Shared Supplier Volume Allocation (SVA) Arrangements and Private Networks

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

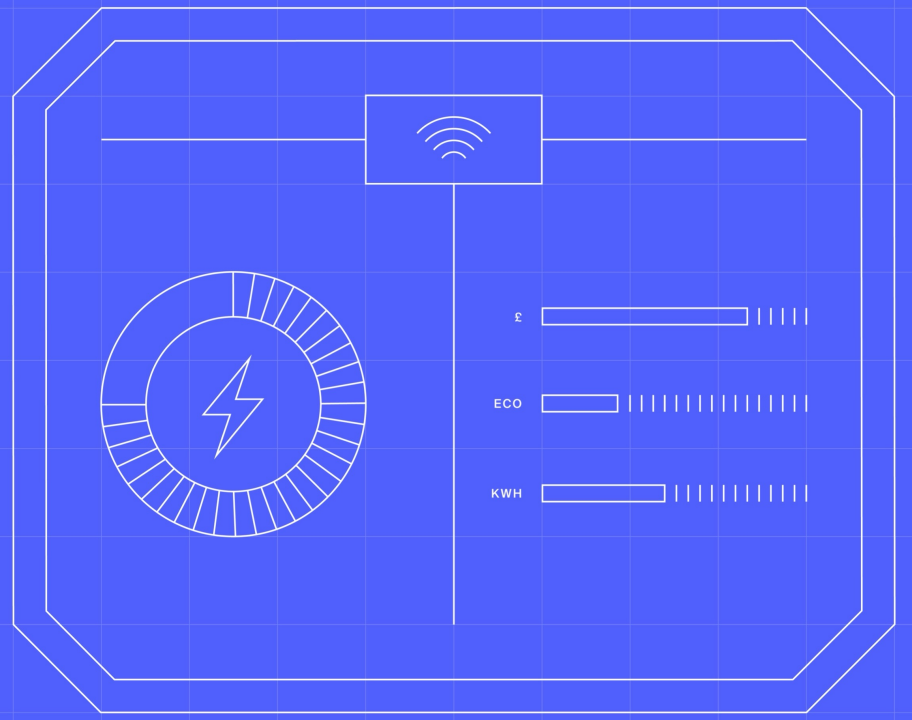
- **Wednesday 11 November 2026:** Settlement Timetable Expert Group (STEG) at **14:00**
- **Thursday 12 November 2026:** Migration Working Group (MWG) at **14:00.**

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAGs

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

1. Confirm actions and decisions from meeting
2. Date of next MCAG: **15 December 2026 at 2pm** *Please note this MCAG has been brought forward by 1 week to account for Christmas Holidays

Dates of next working groups:

- Next STEG: **13 January 2027 at 2pm**
- Next MWG: **14 January 2027 at 2pm**

Upcoming agenda items:

Meeting dates	15 December 2026
Relevant milestones or activities	• None
Agenda items	• M15 Update • M16 Update
Standing items	• Programme Milestones related to MCAG • Top Programme Risks related to MCAG • Programme Updates

If you would like to propose an agenda item for the MCAG, please contact PMO@mhhsprogramme.co.uk

MHHS PROGRAMME
Industry-led, Elexon facilitated

Appendix 1 – Migration Exclusions and Remediation Backlog

Migration Exclusions – Code Changes and Constraints

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	CP1634	05-Nov-2026	Implemented	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	09-Nov-26	Implemented	
Related MPANs with different meter types					
SMETS 2 Incorrect Number of Digits	BSC Change required to change SMRS Validation rules	CP1622	25-June-26	Implemented	

REC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	Back population of CSS Reg ID to enable Supplier to source it from EES	N/A	June	Issue Group resolved. Reporting available.	
SMETS 2 Incorrect Number of Digits	REC change to D0312	R0300	25-June-26	Implemented	

DCC			
Exclusion and Remediation Item	Target Completion date	Progress update	RAG
SMETS 1 FOC incorrectly configured	30/01/26	DCC have now provided reporting to all impacted Suppliers (51). Suppliers now have what they need to progress the SMETS 1 FOC issue.	

Migration Remediation List (1 of 3)

Issue ID	Issue Type	Description	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
			1b. Supplier and MOP follow process set out within BSC change CP1628 when implemented); or	1b. Supplier & MOP	BSC	Implemented	Nov-26		
			1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
			2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
			3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
			4. Supplier can migrate the MPAN once correction made.	4. Supplier		In Progress	Nov-26		
2	Related MPANs with different meter types	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
			2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
			3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
			4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Implemented	Nov-26		
			5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		In Progress	Nov-26		

Migration Remediation List (2 of 3)

Issue ID	Issue Type	Description	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	1. Supplier to populate CSS Registration ID	1. Supplier	REC	In Progress		R1198
			2. Migrate MPAN	2. Supplier		In Progress		
4	Missing Meter Data (Energised) within MPRS	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	1. Supplier and MOP identify MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	REC	In Progress		i145
			2. MOP sends correct D0312 to MPRS.	2. Supplier	REC	In Progress		
			3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.	3. LDSO (automated process)	REC	In Progress		
			4. Supplier can migrate the MPAN once correction made.	4. Supplier		In Progress		
6	CHECK meter types in MPRS	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	1. MOP removes CHECK meter from MPRS via D0312.	1. Supplier	REC	In Progress		i230
			2. Supplier can initiate migration for MPAN once correction made	2. Supplier		In Progress		
7	Smart meters and CT connection types	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3	1. Supplier	REC	In Progress		i231
			2. Supplier raises a request with the LDSO to correct connection type to WC.	2. Supplier	BSC	In Progress		
			3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312.	3. Supplier	REC	In Progress		
			4. Supplier can initiate migration for MPAN once correction made	4. Supplier		In Progress		

Migration Remediation List (3 of 3)

Issue ID	Issue Type	Description	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct.	1. LDSO	BSC	In Progress		i232
			2. Supplier can then migrate the MPAN	2. Supplier	BSC	In Progress		
9	Linked import and export MPANs with different meter types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Supplier's meter type is incorrect then they should raise an SDEP to that Supplier to update; or	1. Supplier	BSC	In Progress		i218
			2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them.	2. Supplier	BSC	In Progress		
			3. Following 1 or 2 completion the MPAN can be migrated.	3. Supplier	BSC	In Progress		
10	Related MPANs with different connection types	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	1. LDSO investigates exceptions and corrects connection type if incorrect, or	1. LDSO	BSC	In Progress		i233
			2. LDSO raises SDEP and instructs the Supplier to unrelate	2. LDSO	REC	In Progress		
			3. Supplier unrelates if instructed to by LDSO, by sending the D0386	3. Supplier	REC	In Progress		
			4. Supplier can migrate MPAN following step 1 or step 3.	4. Supplier		In Progress		
11	NHH unmetered MPAN	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	1. Change measurement class of MPAN from NHH to HH.	1. Supplier	BSC	In Progress		R897
			2. De-register any secondary unmetered MPANs	2. Supplier		In Progress		
			3. Migrate MPAN	2. Supplier	BSC	In Progress		
12	Domestic Unmetered MPANs	**~50 MPANs impacted** Domestic Unmetered MPANs cannot be migrated to MHHS.	1. Change DPI to Non-Domestic as per process set out in REC	1. Supplier	REC	In Progress		i224
			2. Migrate MPAN	2. Supplier		In Progress		
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	1. Supplier and MOP identify Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	BSC	In Progress		
			2. MOP sends correct D0312 to MPRS.					
			3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.					
			4. Supplier can migrate the MPAN once correction made.					